

# **Booking Terms & Conditions**

## **Service Cancellation Policy**

Thank you for choosing our services. We strive to provide the best experience possible, and to ensure smooth scheduling and service delivery, we have established the following cancellation policy:

#### **Cancellation Notice**

**24-Hour Notice Required:** To avoid any charges, cancellations must be made at least 24 hours before the scheduled service time.

## Late Cancellation or No-Show Policy

**Full Service Charge:** If a cancellation is made within 24 hours of the scheduled service time or if the client fails to show up without prior notice, the client will be charged the full service fee.

## Rescheduling

**Subject to Availability:** If you need to reschedule, please do so at least 24 hours in advance. We will make every effort to accommodate your new preferred time, but rescheduling is subject to availability.

#### **Exceptions**

**Emergency Situations:** We understand that emergencies can arise. If you have a valid emergency, please contact us as soon as possible, and we will review each situation on a case-by-case basis.

#### How to Cancel or Reschedule

Contact Us: Please contact us via 0728021764 or info@blastpests.com.au to cancel or reschedule your appointment. We will confirm the cancellation or rescheduling via email.